

Effective December 1, 2020 offset fees will be updated to industry standard rates, click [here](#) for more details.

Non-Compliance Type (for Full Line, Rack & Nordstrom.com)	Offset Fee Charged
UPC Catalog	
UPC Catalog not available, not on Catalog at 'item set up' or missing information (AP Code NU)	\$250.00 per incident
Receiving of Merchandise	
Missing ASN (EDI 856): Merchandise shipped with no ASN	\$250.00 per PO, per Ship-to Location + \$0.25 per unit
Unusable ASN (EDI 856) examples (AP Code NA): <ul style="list-style-type: none"> Late ASN: ASN received after product at DC/FC ASN sent with invalid UPC Barcodes ASN sent with invalid PO, not referencing all 8-digits (no alpha) ASN sent with invalid Ship-Date (i.e.: 20170101: Year, 2-digit month, 2-digit date) Ship-To Location on ASN is not a valid DC/FC location: 0089,0299, 0399, 0499, 0569, 0599, 0699, 0799 ASN is missing a Bill of Lading Number 	\$250.00 per PO, per Ship-to Location + \$0.25 per unit
Inaccurate ASN (EDI 856): Receipt & ASN quantities do not match at store/SKU level (AP Code NN)	\$250.00 per PO, per Ship-to Location + \$0.25 per unit
GS1-128 Label: Missing (AP Code NL) or un-scannable (AP Code NG)	\$15.00 per carton
PO Violation	
Merchandise that is not ordered (AP Code NQ)	\$250.00 per shipment
Invoicing	
Non-consolidated invoice (AP Code NI, NY, NZ)	\$10.00 per invoice
Invoice (EDI 810) not received electronically (AP Code IE)	\$10.00 per invoice
Invoice correction (AP Code NE)	\$25.00 per invoice
Floor Ready	
UPC Ticketing – Vendor UPC not attached to merchandise (AP Code ND) or un-scannable (AP Code NB)	\$50.00 per PO, per ship to location + 25¢ per unit
VICS Hangers (<u>Hanging Standards</u>)– Incorrect Hanger or w/ sizer (AP Code NH) or No Hanger (AP Code NM)	\$50.00 per PO, per ship to location + 50¢ per unit
Nordstrom.com Only UPC barcode-vendor UPC barcode not attached (AP Code ND) or un-scannable on outside of polybag (AP Code NB)	\$50.00 per PO, per receipt + 25¢ per unit
Nordstrom.com Only Polybags – Missing (AP Code SX); merchandise not securely sealed: heat seal or tape (AP Code SS, SN); polybag too thin; not individually polybagged according to dimensions	\$50.00 per PO, per receipt + 50¢ per unit
Nordstrom.com Only Flat item shipped hanging (<u>Hanging Standards</u>) (AP Code SV)	\$50.00 per PO, per receipt + \$1.75 per unit
Quality Assurance	
Nordstrom.com Only Quality Assurance: 100% Inspection (AP Code SB)	\$75.00 per PO, per receipt
Transportation	
Routing Guide or Purchase Order Violations (AP Code FC)	Per Routing & PO: 100% shipment cost + \$100.00 handling
Freight Agreement Allowance (AP Code FC)	Per PO contract or freight partnership contract: options are either 100% or 50% for both air & surface shipment costs or air shipments 60% & 30% of shipping costs

Note: Nordstrom does not provide photos of non-compliance