

Welcome to the Nordstrom Supplier Website

This website contains important information about Nordstrom's supplier strategies and requirements. For new vendors or vendors new to using our website, please review the [Supplier Website](#) deck which contains helpful navigation for this site. **The information on this website is updated regularly and can change without notice.**

Questions regarding expense offset fees or other deductions please refer to the [Supplier Resources & Contacts](#) document to identify and expedite your inquiry to the correct Nordstrom team.

For shipping and invoicing to Nordstrom stores in Canada, please visit www.nordstromsuppliercanada.com.

News & Updates

UPDATED JANUARY 29, 2020

PRODUCT OVERAGES & SHIPPED OUTSIDE AGREED WINDOW WILL BE RTV'd

Beginning on 11/4, Nordstrom will be enforcing the use of RTVs for product that was not ordered, overages or shipped outside of the agreed-to window.

Please be sure to ship per the final details of your purchase order. Any changes made by Nordstrom to the order should be reflected in the shipment. This includes overage units and items that were not on the final order. Any additions to the order will need to be communicated to your buying partners and updated on the purchase order.

Additionally, in order to ensure the maximum product market availability, please commit to the ship window on the purchase order. Orders that arrive outside of the agreed-to window will be subject to an RTV. All extension requests should continue to be communicated to the merchants in order to avoid any unintended returns.

JANUARY 2020 REVISIONS

- STORE ADDRESSES: Updated header remarks. 1/24/20 Added Nordstrom Local 203 & WCOC 584 with DC 399s address as they are processing for the WCOC; 1/29/20 Fixed DC 89 address back to Marine
- PO TYPE LIST: Added the following PO Types: EB, DN, DT, HD, RC & SS
- ROUTING GUIDE: Section 5, Sub Section NorCon, LTD. Updated scheduling prior to pick up for Volume Loads from 2 days to 3 day. 01/21/20 Revamped Section 8 removing names of stores to make list more concise; added excel version on the left sidebar in excel under Additional Information (added store 584 for WCOC- West Coast Omni Center to DC 399 and updated it's DC in the Ship To Nordstrom.com sub section of Section 8). 01/22/20 Updated Section 8 Sub Section Store DC Relationships (specifically rack stores for 399) and moved Trunk Club stores to FLS from Rack. 1/24/20 Section 8 removed 170 Trunk Club store. 1/29/20 Fixed DC 89 address back to Marine
- HANGING STANDARDS: Section 1, Sub Section Ecommerce & Reserve Stock Hanger Requirements- Added terminology sport coat to RS exceptions
- BUSINESS BASICS: Section 1 Sub Section Nordstrom Supplier Contact Information: Updated Transportation on Supplier Hotline Option 4, sub option 1 has been deactivated now email traffic@nordstrom.com after reviewing Routing Guide; sub option 2 to schedule a volume load pickup email volumeload@nordstrom.com and for questions about volume loads use sub option 2
- SUPPLIER RESOURCES & CONTACTS: Updated Transportation on Supplier Hotline Option 4, sub option 1 has been deactivated now email traffic@nordstrom.com after reviewing Routing Guide; sub option 2 to schedule a volume load pickup email volumeload@nordstrom.com and for questions about volume loads use sub option 2
- BUFKOR ORDER FORM: Updated contact information

Questions regarding any of these changes can be sent to Nordstrom Floor Ready by emailing frm@nordstrom.com.