

## Welcome to the Nordstrom Supplier Website

This website contains important information about Nordstrom's supplier strategies and requirements. For new vendors or vendors new to using our website, please review the [Supplier Website](#) deck which contains helpful navigation for this site. **The information on this website is updated regularly and can change without notice.**

Questions regarding expense offset fees or other deductions please refer to the [Supplier Resources & Contacts](#) document to identify and expedite your inquiry to the correct Nordstrom team.

For shipping and invoicing to Nordstrom stores in Canada, please visit [www.nordstromsuppliercanada.com](http://www.nordstromsuppliercanada.com).

## ANNOUNCEMENTS & REVISIONS

### ANNOUNCEMENTS

#### DC 799 TEMPORARILY CLOSED; ALL STORES ASSOCIATED TO DC 799 NOW SHIP TO DC 699

**Effective immediately DC 799 is temporarily closed until further notice; all shipments destined to DC 799 should now ship to DC 699. The Store DC relationship has been updated in the Routing Guide; any other mention of DC 799 in the Routing Guide should be deemed to be DC 699.**

Questions can be directed to [traffic@nordstrom.com](mailto:traffic@nordstrom.com).

#### PRODUCT OVERAGES & SHIPPED OUTSIDE AGREED WINDOW WILL BE RTV'd

Beginning on 11/4, Nordstrom will be enforcing the use of RTVs for product that was not ordered, overages or shipped outside of the agreed-to window.

Please be sure to ship per the final details of your purchase order. Any changes made by Nordstrom to the order should be reflected in the shipment. This includes overage units and items that were not on the final order. Any additions to the order will need to be communicated to your buying partners and updated on the purchase order.

Additionally, in order to ensure the maximum product market availability, please commit to the ship window on the purchase order. Orders that arrive outside of the agreed-to window will be subject to an RTV. All extension requests should continue to be communicated to the merchants in order to avoid any unintended returns.

### REVISIONS

#### UPDATED APRIL 23, 2020

#### APRIL 2020 REVISIONS

- ROUTING GUIDE: Updated link to <http://portal.nordstrom.com/> on page 7. Page 38 updated contact phone number for XPO Logistics.
- 04/23/20: Updated Store DC Relationships for DC 799 to DC 699 due to DC 799 temporary closure
- STORE ADDRESS LIST: Store 267 relocation and updated name

Questions regarding any of these changes can be sent to Nordstrom Floor Ready by emailing [frm@nordstrom.com](mailto:frm@nordstrom.com).