

Subject: Sample Photo Policy Change

October 1, 2009

Nordstrom Direct Suppliers:

Please be advised, effective November 1, 2009, expense offset fees will also apply to photography costs associated to canceled orders/styles (supplier initiated), or merchandise returns due to Quality Assurance issues. This will apply to purchase orders shipped to Nordstrom Direct, FC599 (for Store 808) only.

For additional information, please refer to page 8 of our Nordstrom Direct Supplier Compliance Manual at www.nordstromsupplier.com

If you have any questions, please contact cmio.chargebacks@nordstrom.com

Sincerely,

CMIO Chargebacks
NORDSTROM, Inc.