

NORDSTROM

Northern California Supplier Routing Guide Update

Zip Codes 939--, 956-- to 969--, and 940-- to 955—

Updated August 29th, 2022

Overview

Starting September 1st, 2022, Nordstrom is making an adjustment to the routing methods for suppliers located in Northern California. The transportation will now flow through an LTL carrier, Oak Harbor Freight Lines, and the freight will be consolidated at CTE in Southern California.

Routing Instructions

- Suppliers must fill out the pickup request form, then send it to NordstromCS@OAKH.com for verification and routing confirmation.
- DC 499 freight originating in Northern California will be sent directly to the DC with Oak Harbor.
- All freight must be palletized and shrink wrapped prior to pickup. Each shipment must be broken down by DC, and each DC will need a separate pallet(s).
 - If there is one PO and it is split to three DCs, there must be three separate pallets to each DC. POs may be mixed on the pallets but DCs cannot be mixed on pallets.
- A Master BOL and sub-BOLs for each DC is required. The Master BOL must list CTE as the destination (address below) and each sub-BOL must have each destination DC listed.
 - The sub-BOLs should not indicate the full DC address – the DC number will be listed with all respective PO numbers and carton counts per PO.
- The billing party (address below) will be Nordstrom and listed as third-party.
- ASNs sent to Nordstrom will use the Oak Harbor PRO number as the tracking number.
- Pickups must be between 100 to 22,000 lbs, and 1 to 14 pallets.
 - If a pickup is smaller than 100 lbs, use UPS ground for the shipment.
 - If a shipment is larger than 14 pallets or 22,000 lbs, contact Traffic@Nordstrom.com for assistance.

Destination Address

CTE
2610 Wisconsin Avenue
South Gate, CA 90280 US

Billing Address

NORDSTROM, Inc. c/o TRAX
3175 Lenox Park Blvd
Suite 400
Memphis, TN 38115

Contact Information

- Oak Harbor – NordstromCS@OAKH.com
- CTE – Philippe@CTEINC.net
- Nordstrom – Clinton.Carbonell@Nordstrom.com