

NORDSTROM

August 17th, 2019

ATTENTION: ALL SUPPLIERS WHO SHIP TO NORDSTROM
(Please forward this message to all interested parties within your organization)

Dear Valued Nordstrom Supplier,

Nordstrom is continuously investing in ways to modernize our information systems to stay efficient and competitive. One way we are doing this is by launching a new Freight Pay and Chargeback system. We are excited to implement a system that will add efficiencies to our freight pay and chargeback processes.

As we move forward with the implementation, there will be a delay in freight chargebacks beginning August 12, 2019 thru approx. November 1st. 2019. Once the implementation of the new system is complete, we will provide additional information and the generation of freight chargebacks will begin again. This will include the charges that would have been issued during this period.

We appreciate your continued partnership as we work to implement process improvements and efficiencies that will help us serve you better.

Questions regarding this communication should be directed to traffic@nordstrom.com.

Best Regards,

Nordstrom Traffic