

# NORDSTROM

May 10, 2005

## **Nordstrom Suppliers**

Re: Change in Purchase order Violation Charges

ATTN: Customer Service and Accounts Receivable Managers

As part of our ongoing merchandising and logistics strategy, we will be changing our purchase order violation policies.

Effective [June 15, 2005](#), Nordstrom will implement revised expense offset charges for purchase order violations, [for all shipments sent on or after this date](#).

<b>Compliance Issue</b>	<b>Expense Offset</b>
Unordered merchandise and received	\$150 per P.O. ship-to warehouse <ul style="list-style-type: none"><li>• Plus \$25 per store</li></ul>
Unordered merchandise and returned to supplier	\$100 per P.O. ship-to warehouse <ul style="list-style-type: none"><li>• Plus \$25 per store</li></ul>

All unordered merchandise returned to our suppliers will be shipped without prior return authorization.

If you have any questions in regards to this policy, please refer to our online supplier compliance manual at [www.nordstromsupplier.com](http://www.nordstromsupplier.com) or call 1-253-437-4518 for Claims Compliance.

Sincerely,  
Nordstrom, Inc.