

Non-Compliance Type for Full Line, Rack, Nordstrom.com & nordstromrack.com	Offset Fee Charged
UPC Catalog	
UPC Catalog not available, not on Catalog at 'item set up' or missing information (AP Code NU)	\$250 per incident
Receiving of Merchandise	
Missing ASN (EDI 856): Merchandise shipped with no ASN UPS Small Parcel Shipments	\$250 per PO, per ship-to location + \$0.80 per unit \$15 per shipment + \$0.80 per unit
Missing ASN (EDI 856): Vendor not enabled for EDI UPS Small Parcel Shipments	\$250 per PO, per ship-to location + \$0.80 per unit \$15 per shipment + \$0.80 per unit
Unusable ASN (EDI 856) examples (AP Code NA): <ul style="list-style-type: none"> Late ASN: ASN received after product at DC/FC ASN sent with invalid UPC Barcodes ASN sent with invalid PO, not referencing all 8-digits (no alpha) ASN sent with invalid Ship-Date (i.e.: 20170101: Year, 2-digit month, 2-digit date) Ship-To Location on ASN is not a valid DC/FC location: 0089, 0299, 0399, 0499, 0569, 0599, 0699, 0799 ASN is missing a Bill of Lading Number UPS Small Parcel Shipments	\$250 per PO, per ship-to location + \$0.80 per unit \$15 per shipment + \$0.80 per unit
Inaccurate ASN (EDI 856): Receipt & ASN quantities do not match at store/SKU level (AP Code NN) UPS Small Parcel Shipments	\$250 per PO, per ship-to location + \$0.80 per unit \$15 per shipment + \$0.80 per unit
GS1-128 Label: Missing (AP Code NL) or un-scannable (AP Code NG) UPS Small Parcel Shipments	\$15 per shipment \$15 per shipment
PO Violation	
Merchandise that is not ordered (AP Code NQ) UPS Small Parcel Shipments	\$500 per shipment \$30 per shipment
PO Packing Violation (Includes Store PO not store packed/Ecommerce PO not packed in single SKU cartons) UPS Small Parcel Shipments	\$250 per PO, per ship-to location + \$0.80 per unit \$30 per shipment + \$0.80 per unit
Invoicing	
Non-consolidated invoice (AP Code NI, NY, NZ)	\$10 per invoice
Invoice (EDI 810) not received electronically (AP Code IE)	\$10 per invoice
Invoice correction (AP Code NE)	\$25 per invoice
Floor Ready	
UPC Ticketing – Vendor UPC not attached to merchandise (AP Code ND) UPS Small Parcel Shipments	\$250 per PO, per ship-to location + \$0.45 per unit \$15 per shipment + \$0.45 per unit
UPC Ticketing – Vendor UPC not scannable (AP Code NB) UPS Small Parcel Shipments	\$250 per PO, per ship-to location + \$0.45 per unit \$15 per shipment + \$0.45 per unit
UPC Ticketing – Vendor UPC attached to merchandise is incorrect UPS Small Parcel Shipments	\$250 per PO, per ship-to location + \$0.45 per unit \$15 per shipment + \$0.45 per unit
UPC Ticketing – Missing retail price attached to merchandise UPS Small Parcel Shipments	\$250 per PO, per ship-to location + \$0.45 per unit \$15 per shipment + \$0.45 per unit
UPC Ticketing – Incorrect retail price attached to merchandise UPS Small Parcel Shipments	\$250 per PO, per ship-to location + \$0.45 per unit \$15 per shipment + \$0.45 per unit
RFID Ticketing – Missing or unscannable EPC *Charges will not be executed till August 2021 UPS Small Parcel Shipments	\$250 per PO, per ship-to location + \$0.90 per unit \$15 per shipment + \$0.90 per unit
VICS Hangers (<u>Hanging Standards</u>)– Incorrect Hanger or w/ sizer (AP Code NH) or No Hanger (AP Code NM) UPS Small Parcel Shipments	\$250 per PO, per ship to location + \$1.00 per unit \$15 per shipment + \$1.00 per unit
Ecommerce Only Shoe Box - Lid not secured with flat retainer rubber band. Self-locking lids do not satisfy this requirement UPS Small Parcel Shipments	\$250 per PO, per ship-to location + \$0.45 per unit \$15 per shipment + \$0.45 per unit
Ecommerce Only UPC barcode-vendor UPC barcode not attached (AP Code ND) or un-scannable on outside of polybag (AP Code NB) UPS Small Parcel Shipments	\$250 per PO, per receipt + \$0.45 per unit \$15 per shipment + \$0.45 per unit
Ecommerce Only Polybags – Missing (AP Code SX); merchandise not securely sealed: heat seal or tape (AP Code SS, SN); polybag too thin; not individually polybagged according to dimensions UPS Small Parcel Shipments	\$250 per PO, per receipt + \$1.15 per unit \$15 per shipment + \$1.15 per unit
Ecommerce Only Flat item shipped hanging (<u>Hanging Standards</u>) (AP Code SV) UPS Small Parcel Shipments	\$250 per PO, per receipt + \$.60 per unit \$15 per shipment + \$0.60 per unit
Quality Assurance	
Ecommerce Only Quality Assurance: 100% Inspection (AP Code SB)	\$500 per PO, per ship-to location
Transportation	
Routing Guide or Purchase Order Violations (AP Code FC)	Per Routing & PO: 100% shipment cost + \$100.00 handling
Freight Agreement Allowance (AP Code FC)	Per PO contract or freight partnership contract: options are either 100% or 50% for both air & surface shipment costs or air shipments 60% & 30% of shipping costs

Note: Nordstrom does not provide photos of non-compliance. UPS Small Parcel Shipment and Shoe Box Fees are **effective June 1st, 2021**.