

NORDSTROM - EXTERNAL SUPPLIER COMPLIANCE SHAREPOINT SITE FAQs

Q: Why is Nordstrom replacing the existing site

A: The site replacement is due to the age of our current site. Nordstrom was limited with what could be done with the old technology. The new format is more secure and has the ability to be updated quickly and efficiently

Q: When is the new site going live

A: The new site is going live to suppliers tentatively on September 6, 2023

Q: Who can have access

A: All internal Nordstrom Employees and all active suppliers and manufacturers (NPG has an additional layer of access to the NPG pages of the site that NMG Suppliers (national brands) will not have access to)

Q: Will the old site be turned off immediately

A: No, both sites will run parallel for the next few months to ensure all suppliers have access to our compliance information. An announcement will be posted on the landing page of both sites when the original site will no longer house documents

Q: What if Suppliers are having problems accessing the new site

A: After reviewing the Account Setup Guide (will be link) please email compliancewebsite@nordstrom.com

Q: What if I have feedback for the site

A: Feedback about enhancements or content email compliancewebsite@nordstrom.com