

COVID-19 WELLNESS & SAFETY EXPECTATIONS

THIRD-PARTY SERVICE PROVIDERS

To minimize the potential spread of COVID-19, all third-party service providers who need to be on Nordstrom premises are expected to follow these Wellness & Safety Expectations. Third-party service providers include any non-Nordstrom employee working onsite at any of our Nordstrom locations such as vendors, temporary workers, independent contractors, models and freelancers.

Guests and visitors without an essential business reason are prohibited from entering our locations until further notice.

Any Third-Party Service Provider entering Nordstrom premises must:

- Comply with all local and federal laws, regulations, orders and ordinances, including ordinances/orders requiring the use of face coverings or PPE. The third-party service provider is responsible for knowing what local orders/ordinances require. If a third-party service provider does not comply with any applicable law, regulation, order or ordinance, they will be asked to leave the premises.
- Wear a face covering at all times unless otherwise stated, even if not mandated by a government agency. Third-party service providers must provide their own face coverings when working in Nordstrom locations. If a third-party service provider reports to a location without a face covering, they will not be allowed on the premises.
- By entering a Nordstrom location, third-party service providers acknowledge they meet the following:
 - They have not had a fever or temperature of 100.4 or higher in the last 72 hours.
 - They have not experienced new chills/unexplained fatigue, shortness of breath, sore throat, cough, loss of smell or taste, or other flu-like symptoms that have not already been evaluated by a healthcare provider in the last 72 hours.
 - They have not been in contact with someone who is ill, has been experiencing symptoms or who was diagnosed with COVID-19 in the past 14 days.
 - They have not traveled internationally in the past 14 days.
- Stay home when feeling sick. Third-party service providers will not be allowed to enter a Nordstrom location if they experience any of the above symptoms.
- Maintain healthy habits, including, but not limited to regularly washing hands for at least 20 seconds and social distancing at six feet.
- Use existing Nordstrom practices to sign in and out or provide documentation of when they were working at the Nordstrom location.
- Provide notification if any third-party service provider has entered and/or worked in a Nordstrom location and been confirmed positive with COVID-19 or exposed to someone who has been confirmed with COVID-19.

In addition to the above, third-party service providers who are working a shift in a Nordstrom location must:

- Verbally confirm they meet the following criteria:
 - You have not had a fever or temperature of 100.4 or higher in the last 72 hours.
 - You have not experienced new chills/unexplained fatigue, shortness of breath, sore throat, cough, loss of smell or taste, or other flu-like symptoms that have not already been evaluated by a healthcare provider in the last 72 hours.
 - You have not been in contact with someone who is ill, has been experiencing symptoms or who was diagnosed with COVID-19 in the past 14 days.
 - You have not traveled internationally in the past 14 days.
- Participate in Nordstrom's temperature screening process. No temperature readings will be recorded by Nordstrom, but Nordstrom will record that the worker participated and is cleared to be in the building. If the third-party service provider fails the temperature check, they will not be allowed in the building

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